

SARDAR PATEL UNIVERSITY
M.COM (III SEMESTER) EXAMINATION

2017

Saturday 18th NOVEMBER

2.00 PM to 5.00 PM

PB03CCOM02: HUMAN RESOURCE MANAGEMENT

Total Marks: 70

Notes:

- 1 Answers to both sections are to be written separately in the answer book.
- 2 Figures to the right indicate full marks of the question.

SECTION-I

- Q.1 Clarify the concept and scope of HRM. (17)

OR

- Q.1 Explain fully the operative functions of HRM. (17)

- Q.2 "Personal Interview is the most difficult stage in the Recruitment of employees", Comment. Discuss fully the Recruitment procedure in an ideal business unit. (18)

OR

- Q.2 Write notes on: "Modern sources of Recruitment" and "Recruitment practices in India". (18)

SECTION -II

- Q.3 "In this world, nothing is certain concept change" comment. Discuss the internal as well as external changes affecting business units. (17)

OR

- Q.3 Write notes on: "Human Response to Change". And "Management of Change". (17)

- Q.4 Explain fully the limitations of Case Analysis. (18)

OR

- Q.4 Clarify the concept of "Case Analysis. Differentiate between Lecture and Case Method of Teaching. Extend your honest views about Role of Teacher and students during Case Analysis (18)

(P. T. O.)